

Alagundis Apartment Residence – General terms and conditions 2017

Arrival and departure:

On the day of arrival the apartment is at your disposal from 15.00 p.m.

On the day of departure the apartment has to be left by 10.00 a.m.

Payment possibilities:

Cash payment up to a total amount of € 2,999.00

In advance via bank transfer

During your stay via bank transfer

EC card

No credit cards accepted

Offer / reservation:

Offers from our side are legally non-binding until our confirmation! On request the apartments are offered parallel until booking.

After the booking of a guest we send a confirmation of the apartment type with the period of stay and the price confirmation. So the booking is provisionally confirmed. But only when we received your down payment the reservation is legally binding for us.

On regular guests or bookings on short term we often advise that there is not necessary a payment in advance. Also this kind of booking agreement is legally binding for both parties. The cancellation conditions have to be considered and accepted in every case.

Cancellation within 6 weeks before day of arrival:

In case of cancellation of the reservation within 6 weeks before your arrival and in case of delayed arrival or premature departure there is charged the full price of the booked period. We recommend the procurement of a travel cancellation insurance.

Down payment: € 200,00 per apartment, you receive a tax receipt according to Italian law. In case of cancellation of more than 45 days before the day of arrival the down payment is charged as a processing fee. According to Italian law a restitution of the sum is not possible anymore. However, there is the possibility to credit the sum for a future vacation in our house (minimum stay of 6 nights). 2 year after the cancellation date every claim benefits will expire.

Prices – value added tax:

Our prices include the value added tax of 10%. In case of a tax increase the additional percentage has to be charged. In case of a tax decrease the reduction is deducted from the booking price.

Visitor's tax:

For all guests over 14 years there has to be charged a visitor's tax of € 1,30 per person per night. This fee is not included in the price and will be charged separately.

House, leisure facilities, pool, weather, noise pollution:

The use of all leisure facilities in and around the house happens at the user's own risk. Non-swimmers are only allowed to enter the pool under control of an adult. Guests that want to swim cannot be disturbed by playing with a ball or jumping in the pool. Therefore, all guests are requested to respect one another. The adults/legal guardians are responsible for their children. We always endeavour making your stay as pleasant and calm as possible. Nevertheless we are never liable for the weather and eventual noise pollutions in and around our house.

Guests who display inappropriate behaviour directed against other guests or the hosts have to leave the house prematurely and without discussion. The whole stay has to be paid.

Smoking:

Smoking is not permitted in the apartments. It is permitted on the balconies and in the open air.

Dogs:

Dogs are accepted on request, in a limited number and against payment if they are clean, calm and well-educated.

Damages:

Damages caused by guests on the furnishings and on the whole plant are charged. Special attention on: sun umbrellas, marquees, balcony doors and garage doors.

Thievery:

In case of thievery we are not liable. Therefore we advise our guests to keep valuable objects always in the safe.

Place of jurisdiction:

Court of jurisdiction is always in Merano. All of the situations not specified here are subjected to the Italian law.